

Schedule No. CA-CAP
California American Water
CUSTOMER ASSISTANCE PROGRAM

Sheet 1

APPLICABILITY

Applicable to individually metered and flat rate residential customers, qualified non-profit group living facilities, qualified agricultural employee housing facilities, and migrant farm worker housing centers where the customer meets all the special conditions of this schedule.

TERRITORY

All territories served by California American Water Company

RATES:

**Northern Division:
Sacramento Service Area**

Quantity Rates:

	<u>Base Rate</u> <u>Per 100 gal (CGL)</u>	
For the first 74.8 CGL	\$0.4273	(I)
For next 74.8 CGL.....	\$0.5729	
For all water delivered over 149.6 CGL	\$0.9072	(I)

Service Charge: General Metered

	<u>Per Meter</u> <u>Per Month</u>	
For 5/8 x 3/4-inch meter.....	\$16.81	(I)
For 3/4-inch meter.....	\$25.21	
For 1-inch meter.....	\$42.02	
For 1-1/2-inch meter.....	\$84.04	
For 2-inch meter.....	\$134.46	
For 3-inch meter.....	\$252.12	
For 4-inch meter.....	\$420.20	
For 6-inch meter.....	\$840.40	
For 8-inch meter.....	\$1,344.64	
For 10-inch meter.....	\$1,932.92	(I)

Larkfield Service Area

Quantity Rates:

	<u>Base Rate</u> <u>Per 100 gal (CGL)</u>	
For the first 37.4 CGL	\$0.7954	(I)
For the next 97.5 CGL.....	\$0.8286	
For the next 55.5 CGL.....	\$1.1911	
For all water delivered over 190.4 CGL	\$1.3517	(I)

(Continued)

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Sheet 2

RATES (Continued):

Northern Division (Continued):

Larkfield District (Continued)

Service Charge: General Metered

	<u>Per Meter</u>	
	<u>Per Month</u>	
For 5/8 x 3/4-inch meter.....	\$15.03	(I)
For 3/4-inch meter.....	\$22.54	
For 1-inch meter.....	\$37.57	
For 1-1/2-inch meter.....	\$75.13	
For 2-inch meter.....	\$120.21	
For 3-inch meter.....	\$225.39	
For 4-inch meter.....	\$375.66	
For 6-inch meter.....	\$751.31	
For 8-inch meter.....	\$1,202.10	(I)

Fruitridge Vista Service Area

Quantity Rates:

	<u>Base Rate</u>	
	<u>Per 100 gal (CGL)</u>	
For all water used	\$0.2200	(I)

Service Charge: General Metered

	<u>Per Meter</u>	
	<u>Per Month</u>	
For 5/8 x 3/4-inch meter.....	\$14.25	(I)
For 3/4-inch meter.....	\$21.40	
For 1-inch meter.....	\$35.65	
For 1-1/2-inch meter.....	\$71.26	
For 2-inch meter.....	\$114.02	
For 3-inch meter.....	\$213.77	
For 4-inch meter.....	\$356.33	
For 6-inch meter.....	\$712.66	(I)

Flat Rate:

	<u>Base Rate</u>	
	<u>Per 100 gal (CGL)</u>	
For a single residential unit, including premises not exceeding 10,000 sq. ft in area	\$50.57	(I)

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Sheet 3

RATES (Continued):

Meadowbrook Service Area

Quantity Rates:

	<u>Base Rate</u>	
	<u>Per 100 gal (CGL)</u>	
For the first 34 CGL.....	\$0.2431	(I)
For the first 24 CGL.....	\$0.2559	(I)
For all water delivered over 58 CGL	\$0.3565	(I)

Service Charge: General Metered

	<u>Per Meter</u>	
	<u>Per Month</u>	
For 5/8 to 3/4-inch meter.....	\$17.51	(I)
For 3/4-inch meter.....	\$26.26	
For 1-inch meter.....	\$43.77	
For 1-1/2-inch meter.....	\$87.54	
For 2-inch meter.....	\$140.07	
For 3-inch meter.....	\$262.62	
For 4-inch meter.....	\$437.71	
For 6-inch meter.....	\$875.41	

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RATES:

Central Division:

Monterey Service Area

Quantity Rates:

	<u>Base Rate</u> <u>Per 100 gal (CGL)</u>	
For the first 29.9 CGL.....	\$0.9223	(I)
For the next 29.9 CGL.....	\$1.3834	
For the next 54.5 CGL.....	\$3.6891	
For all water delivered over 114.3 CGL.....	\$7.9053	(I)

Service Charge: General Metered

	<u>Per Meter</u> <u>Per Month</u>	
For 5/8 x 3/4-inch meter.....	\$22.43	(I)
For 3/4-inch meter.....	\$36.56	
For 1-inch meter.....	\$67.29	
For 1-1/2-inch meter.....	\$179.21	
For 2-inch meter.....	\$299.66	
For 3-inch meter.....	\$561.85	
For 4-inch meter.....	\$969.39	
For 6-inch meter.....	\$2,037.03	
For 8-inch meter.....	\$3,259.20	(I)

Central Satellite -- Ambler Park, Toro, Ralph Lane, Garrapata Service Areas

Quantity Rates:

	<u>Base Rate</u> <u>Per 100 gal (CGL)</u>	
For the first 59.8 CGL.....	\$0.7154	(I)
For the next 74.8 CGL.....	\$1.4796	
For the next 650.8 CGL.....	\$1.6777	
For all water delivered over 785.4 CGL.....	\$8.6453	(I)

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RATES (Continued):

Central Division (Continued):

Central Satellite -- Ambler Park, Toro, Ralph Lane, Garrapata Service Areas (Continued)

Service Charge: General Metered

	<u>Per Meter</u> <u>Per Month</u>	
For 5/8 x 3/4-inch meter.....	\$13.20	(I)
For 3/4-inch meter.....	\$19.80	
For 1-inch meter.....	\$33.00	
For 1-1/2-inch meter.....	\$65.99	
For 2-inch meter.....	\$105.59	
For 3-inch meter.....	\$197.97	
For 4-inch meter.....	\$329.96	
For 6-inch meter.....	\$659.92	
For 8-inch meter.....	\$1,055.88	(I)

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RATES:

Southern Division

Los Angeles Service Areas – Duarte, San Marino, Rio Plaza

Quantity Rates:

	<u>Base Rate</u>		
	<u>Per 100 gal (CGL)</u>		
For the first 85 CGL.....	\$0.5309		(l)
For the next 50 CGL.....	\$0.7631		
For the next 163 CGL.....	\$1.0949		
For all water delivered over 298 CGL.....	\$1.2301		(l)

Los Angeles Service Areas – Baldwin Hills

Quantity Rates:

	<u>Base Rate</u>		
	<u>Per 100 gal (CGL)</u>		
For the first 85 CGL.....	\$0.5893		(l)
For the next 50 CGL.....	\$0.8471		
For the next 163 CGL.....	\$1.2154		
For all water delivered over 298 CGL.....	\$1.3654		(l)

Ventura Service Area

Quantity Rates:

	<u>Base Rate</u>		
	<u>Per 100 gal (CGL)</u>		
For the first 85 CGL.....	\$0.6897		(l)
For the next 50 CGL.....	\$0.9914		
For the next 163 CGL.....	\$1.4224		
For all water delivered over 298 CGL.....	\$1.5981		(l)

San Diego Service Area

Quantity Rates:

	<u>Base Rate</u>		
	<u>Per 100 gal (CGL)</u>		
For the first 85 CGL.....	\$0.8414		(l)
For the next 50 CGL.....	\$1.2094		
For the next 163 CGL.....	\$1.7352		
For all water delivered over 298 CGL.....	\$1.9495		
Multi-Family Pilot Customers	\$1.0516		(l)

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Sheet 7

RATES (Continued):

Southern Division (Continued):

All Southern Division Tariff Area Except Bellflower

Service Charge: General Metered

	<u>Per Meter</u>	
	<u>Per Month</u>	
For 5/8 x 3/4-inch meter.....	\$14.47	(I)
For 3/4-inch meter.....	\$21.70	
For 1-inch meter.....	\$36.16	
For 1-1/2-inch meter.....	\$72.33	
For 2-inch meter.....	\$115.72	
For 3-inch meter.....	\$216.98	
For 4-inch meter.....	\$361.64	
For 6-inch meter.....	\$723.28	
For 8-inch meter.....	\$1,157.25	
For 10-inch meter.....	\$1,663.54	(I)

Bellflower Service Area

Quantity Rates:

	<u>Base Rate</u>	
	<u>Per 100 gal</u>	
	<u>(CGL)</u>	
For all water used.....	\$0.2466	(I)

Service Charge: General Metered

	<u>Per Meter</u>	
	<u>Per Month</u>	
For 5/8 x 3/4-inch meter.....	\$24.75	(I)
For 3/4-inch meter.....	\$41.17	
For 1-inch meter.....	\$71.31	
For 1-1/2-inch meter.....	\$148.83	
For 2-inch meter.....	\$241.90	
For 3-inch meter.....	\$459.03	(I)

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RATES (Continued):
Southern Division (Continued):

East Pasadena Service Area

Quantity Rates:

	<u>Base Rate</u>	
	<u>Per 100 gal</u>	
	<u>(CGL)</u>	
For all water used.....	\$0.3385	

Service Charge: General Metered

	<u>Per Meter</u>	
	<u>Per Month</u>	
For 5/8 x 3/4-inch meter.....	\$14.40	
For 3/4-inch meter.....	\$21.62	
For 1-inch meter.....	\$36.01	
For 1-1/2-inch meter.....	\$72.00	
For 2-inch meter.....	\$115.20	
For 3-inch meter.....	\$215.99	
For 4-inch meter.....	\$359.98	

Piru Service Area

Quantity Rates:

	<u>Base Rate</u>	
	<u>Per 100 gal</u>	
	<u>(CGL)</u>	
For all water used.....	\$0.2116	

Service Charge: General Metered

	<u>Per Meter</u>	
	<u>Per Month</u>	
For 5/8 x 3/4-inch meter.....	\$25.09	
For 3/4-inch meter.....	\$37.62	
For 1-inch meter.....	\$62.73	
For 1-1/2-inch meter.....	\$125.45	
For 2-inch meter.....	\$200.80	
For 3-inch meter.....	\$376.34	
For 4-inch meter.....	\$627.21	
For 6-inch meter.....	\$1,255.58	

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CUSTOMER ASSISTANCE PROGRAM

SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM:

(L)

General Items

1. **Customer Assistance Program (CAP):** As reflected in this tariff, qualifying customers receive a surcredit, as noted above, per month per qualifying residential customer. Customers must apply with the Company for acceptance into the Customer Assistance Program. Qualification criteria are outlined below. This program is also known as the H2O Help to Others Program. Effective June 1, 2023 to May 31, 2024.
 - a. **CAP Household:** A CAP Household is a household where the total gross income from all sources, including total income from all persons living full-time in the household, is less than shown on the table below based on the number of persons in the household. Total gross income shall include both taxable and non-taxable income. Persons who are claimed as a dependent on another person's income tax return are not eligible for this program. The California American Water bill must be in the customer's name.

Household Size	CARE Program Income Guidelines (CAP Program)
1-2	\$39,440
3	\$49,720
4	\$60,000
5	\$70,280
6	\$80,560
7	\$90,840
8	\$101,120
Each Additional Person	\$10,280

- b. **Application and Eligibility Declaration:** An application and eligibility declaration on a form authorized by the Commission is required for each request for service under this schedule. Renewal of a customer's eligibility declaration will be required every two years and may be required on an annual basis. Customers are only eligible to receive service under this rate schedule at one residential location at any one time, and the rate applies only to the customer's permanent primary residence. This schedule is not applicable where, in the opinion of the Company, either the accommodation or the occupancy is transitory. Customers may self-certify and may be requested to present documentation verifying participation in a customer assistance program.

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CUSTOMER ASSISTANCE PROGRAM

SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued):
General Items

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1. **Customer Assistance Program (CAP)** (Continued):

- c. **Commencement of Rate:** Eligible customers shall be billed on this schedule commencing no later than one billing period after receipt and approval of the customer's application by the Company.
- d. **Verification:** Information provided by the applicant is subject to verification by the Company. Refusal or failure of a customer to provided documentation of eligibility acceptable to the Company, upon the request of the Company, shall result in removal from this rate schedule.
- e. **Notice from Customer:** It is the customer's responsibility to notify the Company if there is a change in the customer's eligibility status. Notification should be made within 30 days of the customer's change in eligibility.

2. **Customer Assistance Program (CAP) for Migrant Farm Worker Housing Centers (MFHC):**

Consistent with Assembly Bill (AB) 868, signed on September 21, 2004, and with California Public Utilities Commission Decision No. 08-03-022, the Customer Assistance Program discount shall be offered to non-profit farm worker housing centers, including those not managed by the Office of Migrant Services (OMS). Qualifying facilities receive a sur-credit equal to the applicable Customer Assistance Program monthly discount in the service area per qualifying housing unit. Customers must apply with the Company for acceptance into the Customer Assistance Program. Qualification criteria are outlined below. This program also knows as the H2O Help the Others Program.

- a. **CAP for MFWHC:** An MFWHC applying for acceptance into the program must meet the requirements listed below.

3. The facility must provide housing pursuant to section 50710 of the Health and Safety Code or meet the definition in Subdivision (b) of Section 1140.4 of the Labor Code and have an exemption from local property taxes pursuant to Subdivision (g) of Section 214 of the Revenue and Taxation Code.

4. The facility must provide a copy of current contract with the Office of Migrant Services, or a copy of tax-exempt document.

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CUSTOMER ASSISTANCE PROGRAM

Sheet 11

SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued):

General Items

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3. **Customer Assistance Program (CAP) for Nonprofit Group Living Facilities:** Group living facilities, homeless shelters, hospices and women’s shelters may be eligible for the customer assistance discount. Qualifying facilities receive a surcredit equal to the applicable customer assistance monthly discount in the service area per qualifying housing unit. Customers must apply with the Company for acceptance into the Customer Assistance Program. Qualification criteria are outlined below. This program is also known as the H2O Help to Others Program.

a. **CAP for Nonprofit Group Living Facilities:** A nonprofit group living facility applying for acceptance into the program must meet the following requirements:

1. The organization operating the facility must provide a copy of the 501(c) (3) document certifying tax-exempt status.
2. All California American Water accounts must be in the name of the organization holding the tax-exempt status.
3. All of the residents or clients (including family units) occupying the facility at any given time must individually meet current income eligibility requirements as shown in Section 1 of this tariff schedule.

b. **Facilities that are not eligible for the program:**

1. Nonprofit facilities providing social services only.
2. Group living facilities providing no other service than a place to live.
3. Government owned or operated facilities.
4. Government-subsidized facilities providing lodging only.

c. **Additional requirements:**

Group living facilities must provide special-needs social services such as meals or rehabilitation and may have satellite facilities in the name of one licensed organization that meet the same requirements as the main facility. Group living facilities include transitional housing such as drug rehabilitation centers or halfway houses, short-or long-term – care facilities, group homes for the physically or mentally challenged and other nonprofit group living facilities.

Homeless shelters, hospices and women’s shelters must provide lodging as the primary Function, must be open for operation with at least six beds for a minimum of 180 days and/or nights per year and may also have satellite facilities in the name of one licensed organization that meet the same requirements as the main facility.

Separate applications must be filed for each type of facility (a homeless shelter, a women’s shelter, a hospice or group living facility), even if they are under one licensed organization.

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SPECIAL CONDITIONS APPLICABLE TO CUSTOMER ASSISTANCE PROGRAM (Continued):

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General Items

- 4. **Customer Assistance Program (CAP) for Multi-Family Units:** Per Ordering Paragraph 5 of D.20-08-047 and Resolution W-5241, California American Water will offer discounts on water usage for low-income multifamily buildings under a pilot program as defined in the Preliminary Statement authorizing such program. The pilot program will consist of two program components:
 - a. **Multi-Family Housing in Disadvantaged Communities:** This Program component would be applicable only to master metered buildings in a disadvantaged or severely disadvantaged community ("DAC/SDAC") in the San Diego Service Area.
 - 1. Eligible master metered account holders would receive the Low-Income Ratepayer Assistance Discount in the applicable service area which includes a meter-based discount and a discount on volumetric charges, based on the percentage of eligible residents as compared to the total residents.
 - 2. This program will require building partnerships with local community-based organizations in our San Diego Service Area.
 - b. **Low-Income Joint Water and Energy Install Program:** This program component would expand existing water energy retrofit programs that are currently conducted jointly with energy providers to currently un-served multifamily buildings and mobile home parks. The program that currently extends hot and cold-water measures including appliances, fixtures, and weatherization to low-income housing is funded jointly by California American Water and the energy utility.

Fees and Surcharges

- 1. Please reference each district's Tariff Schedule 1 for a list of applicable fees and surcharges. Low-Income Ratepayer Assistance Program customers are exempt from the Low-Income Ratepayer Assistance Balancing Account surcharge.

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